



Rothschild & Co Benevity Community Portal Help & FAQs

How do I donate?

Click on the Friendraising Opportunity of the team you would like to support and scroll down to find the linked 'Active Friendraiser' page. Once you're on the team's page, click the yellow 'Donate Now' button and you will then be able to choose a donation amount and select your method of payment. At this stage you can choose whether you'd like your donation to remain anonymous, or whether you'd like to share your name and a comment.

You will then be forwarded to a third-party payment processor to complete the transaction.

What are the tax implications of my donation?

Donors should seek independent financial advice on their own position when considering the tax implications of making donations to charities, as Rothschild & Co cannot advise donors on this.

Will I get a receipt for my donation?

Yes. You will receive a receipt via the email you provided during payment for your donation.

How does my chosen charity receive my donation?

This site is powered by Benevity, an online donation processing platform. Your donation is pooled together with all donations to the same charity made by other individuals and companies, and issued to them in a single, aggregated monthly disbursement on or around the 21st of the month following your donation. Receiving funds this way is easier for the supported charity to manage, meaning they spend less on administrative overhead. Your chosen charity receives your donation while Benevity's Foundation partner issues the tax receipts (if applicable) to save the charity you are supporting the time and cost of doing so.

I donated to my favourite charity but the electronic receipt I received was issued by a foundation; why is that?

As part of the donation process, Benevity automatically issue all the tax receipts on behalf of the recipient charity, through their donor-advised fund partner. They do this to save the charities the time and cost of having to issue individual receipts themselves, so that they can apply more of your donation directly to their social mission.

I am an employee. Can I donate through Community Impact Portal instead of logging into Giving Together?

Yes – however you will not be eligible for any internal company matching that might be available for your donation. Corrections or changes may not be made after the donation has been committed using the Community Impact Portal. To take advantage of any matching (if applicable) and receive a tax receipt we recommend you give through your Giving Together account.

**How is my payment processed?**

Your payment will be processed securely by a third-party credit card or PayPal payment processor. The charge will appear on your credit card as 'Benevity Online Donations'.

Are there any fees applied when I donate?

A foundation aggregates and automates distribution of all donations made through the Benevity platform so that the recipient charities do not have to do processing, issue tax receipts, receive separate distributions from multiple companies or prepare donor reports.

An administrative fee of no more than 2.9% is charged by the foundation for donation processing and for use by charities of the software. This fee is effectively netted off the donation, after it has been received by the foundation and before funds are distributed to the recipient charities. If you would like the charity to receive the whole donation, then please gross up your donation.