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Getting started: What you need

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To use the Rothschild & Co Wealth UK app, you need four things

ITEM 1:

A smart device (such as a smartphone)

ITEM 2:

 Internet access for your smart device (both to download and use the Rothschild & Co Wealth UK app)

ITEM 3:

 Your existing log in details for eAccess (See guide here)

ITEM 4:

 The Airlock 2FA app set up on your smart device





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Welc	ome to Rothschild & Co
eAcc	ess
Please log in w	ith your username and password. First time users will need their temporary
password, whi	ch has been sent either via email or post.
1	
Password	
Please find s	tep by step instructions for activating your account and subsequent access below. For Airtock 2FA users this <u>guide</u> and for R&Co Secure users this <u>guide</u> .
you are unsure	which guide to access, please check the registration instructions which have been sen to you via email or post.
	Please contact your client adviser if you have any questions.







Accessing the Rothschild & Co Wealth UK app

Step 1: Downloading the Rothschild & Co Wealth app

Download the Rothschild & Co Wealth UK app using your mobile device

To access the Rothschild & Co Wealth UK app, you will need to download the app on your mobile device. This **must** be the same device that you have Airlock 2FA app downloaded to and will not work if using two different devices.

The Rothschild & Co Wealth UK app can be found in the App Store for Apple devices (as shown on the examples throughout) or in the Google Play store for Android devices.

STEP 1A:

Open the App Store

Step 1B:
Search 'Rothschild & Co Wealth UK' in the App Store

STEP 1C:

 Download the app. You may need to enter your Apple password

STEP 1D

 Once downloaded, you will find Rothschild & Co Wealth UK on your device (you may need to swipe to locate it)









Step 2: Logging into Rothschild & Co Wealth UK app

Logging into Rothschild & Co Wealth UK app using your mobile device

STEP 2A:

below

Open the Rothschild & Co
 Wealth UK app. You should be presented with the screen

STEP 2B:

 To log in, click the 'Register' button

STEP 2C:

 Enter your eAccess Username and Password

STEP 2D:

 You will be redirected to the Airlock 2FA app. Please click the 'Approve' button. You will then be redirected back to the Rothschild & Co Wealth UK app









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Step 3: Enable Face ID

Enabling Face ID for faster, easier access to your account

STEP 3A:

 When returning to the Rothschild & Co Wealth UK app, you will be asked to enable Face ID. Please click 'Enable'

STEP 3B:

 Please read the disclaimer and click 'Accept' if you agree

STEP 3C:

 A final popup will ask you to confirm the use of Face ID to log in. Please click 'OK'







Step 4: Name your device

Naming your device in the Rothschild & Co Wealth UK app

STEP 4A:

 You will be asked to define a name for the mobile device you are using



STEP 4B:

 Once you have entered a device name, please click 'Register'



STEP 4C:

 You will now be logged registered and logged into the Rothschild & Co Wealth UK app. You should be presented with the screen below



Ongoing Support



For any questions, queries or issues, or if you lose your mobile device after registering for Rothschild & Co Wealth UK, please contact your Client Team